

National

Flat Mobile

Flat Mobile Swiss	max. 30/15 Mbits Down-/Upload	Unlimited calling/texting CH			CHF 13	30 days
Flat Mobile Swiss	max. 30/15 Mbits Down-/Upload	Unlimited calling/texting CH			CHF 143	365 days
Flat Mobile	Fullspeed 5G	Unlimited calling/texting CH	2000 MB Roaming EU/USA	100 Min EU/USA	CHF 18	30 days
Flat Mobile	Fullspeed 5G	Unlimited calling/texting CH	24000 MB Roaming EU/USA	1200 Min EU/USA	CHF 198	365 days

Included Services: Flat Mobile

Data Zone EU/USA

Andorra, Belgium, Bulgaria, Denmark, Germany, Estonia, Faroe Islands, Finland, France, Gibraltar, Greece, Greenland, Guernsey, Ireland, Iceland, Isle of Man, Italy, Jersey, Canada, Croatia, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Monaco, Netherlands, Norway, Austria, Poland, Portugal, Romania, San Marino, Sweden, Slovakia, Slovenia, Spain, Czech Republic, Turkey, Hungary, United States, Vatican City State, United Kingdom, Cyprus.

Calling From Switzerland to Abroad

Andorra, Belgium, Denmark, Germany, Faroe Islands, Finland, France, Gibraltar, Greece, Greenland, Guernsey, Ireland, Iceland, Isle of Man, Italy, Jersey, Canada, Liechtenstein, Luxembourg, Malta, Monaco, Netherlands, Norway, Austria, Portugal, San Marino, Sweden, Spain, United Kingdom, United States, Vatican, Cyprus.

Calling Abroad

All countries in data zone EU/USA.

Data Plans and Speed Profiles

Monthly Plans With Unlimited Data

Flat 0.4	max. 0.4/0.2 Mbits Down-/Upload	CHF 4	30 days
Flat 1	max. 1.0/0.5 Mbits Down-/Upload	CHF 6	30 days
Flat 10	max. 10/5 Mbits Down-/Upload	CHF 10	30 days
Flat 50	max. 50/25 Mbits Down-/Upload	CHF 20	30 days
Flat 300	max. 300/150 Mbits Down-/Upload	CHF 30	30 days
Flat 2000	max. 2000/300 Mbits Down-/Upload	CHF 40	30 days

Annual Plans With Unlimited Data

Flat 0.4	max. 0.4/0.2 Mbits Down-/Upload	CHF 44	365 days
Flat 1	max. 1.0/0.5 Mbits Down-/Upload	CHF 66	365 days
Flat 10	max. 10/5 Mbits Down-/Upload	CHF 110	365 days
Flat 50	max. 50/25 Mbits Down-/Upload	CHF 220	365 days
Flat 300	max. 300/150 Mbits Down-/Upload	CHF 330	365 days
Flat 2000	max. 2000/300 Mbits Down-/Upload	CHF 440	365 days

Voice and Text Message Options

Unlimited calling and texting	CHF 8	30 days	optional
Unlimited calling and texting	CHF 88	365 days	optional
Incoming calls and texts	CHF 0		included in data plan

Watch SIM Option

Multi SIM für Wearables	CHF 4	30 days	optional
Multi SIM für Wearables	CHF 44	365 days	optional

Roaming

Data Packages Abroad

Data package EU/USA	1000 MB	CHF 10	365 days
Data package EU/USA	3000 MB	CHF 20	365 days
Data package EU/USA	5000 MB	CHF 30	365 days
Data package EU/USA	10000 MB	CHF 50	365 days
Data package zone 2	100 MB	CHF 16	365 days
Data package zone 3	100 MB	CHF 78	365 days

International Voice and Text Messaging Rates (Flat Mobile or Activated Voice Option Is Required)

Abroad

Outgoing calls while traveling abroad			
From zone EU/USA	CHF 0.50	per minute	
From zone 2	CHF 1.50	per minute	
From zone 3	CHF 3	per minute	
Incoming calls while abroad			
In zone EU/USA	CHF 0.50	per minute	
In zone 2	CHF 1.50	per minute	
In zone 3	CHF 3	per minute	
Messages abroad			
Sending text messages	CHF 0.50	per text	
Receiving text messages	CHF 0	per text	

From Switzerland to Abroad

Outgoing calls from Switzerland			
To zone EU/USA	CHF 0.50	per minute	
To zone 2	CHF 1.50	per minute	
To zone 3	CHF 3	per minute	
Messages from Switzerland to abroad			
Text messages	CHF 0.25	per text	

Roaming can be activated or deactivated as required in the customer portal. Fees apply only to services actually used.

Roaming Zones and Countries

Zone EU/USA

Andorra, Belgium, Bulgaria, Denmark, Germany, Estonia, Faroe Islands, Finland, France, Gibraltar, Greece, Greenland, Guernsey, Ireland, Iceland, Isle of Man, Italy, Jersey, Canada, Croatia, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Monaco, Netherlands, Norway, Austria, Poland, Portugal, Romania, San Marino, Sweden, Slovakia, Slovenia, Spain, Czech Republic, Turkey, Hungary, United States, Vatican City State, United Kingdom, Cyprus.

Zone 2

Egypt, Albania, Algeria, Australia, Bahrain, Bosnia-Herzegovina, Brazil, Dominican Republic, Israel, Iran, Yemen, Jordan, Kosovo, Lebanon, Libya, Morocco, Macedonia, Mexico, Montenegro, Oman, Palestine, Qatar, Saudi Arabia, Serbia, Singapore, South Africa, Thailand, United Arab Emirates.

Zone 3

Other countries.

Value-Added Services

Short Numbers (Flat Mobile or Activated Voice Option Is Required)

140 Roadside assistance	CHF 0.20	per call
143 Samaritans	CHF 0.20	per call
145 Poisoning emergencies	CHF 0.08	per minute
161 Time	CHF 0.50	per call
162 Weather forecast	CHF 0.50	per call
163 Traffic news	CHF 0.90	per call
164 Sports results.	CHF 1.40	per call
166 Rail traffic information	CHF 0.50	per call
187 Avalanche bulletin	CHF 0.50	per call
1145 Service for people with disabilities	CHF 0.30	per minute
1414 Rescue Helicopter Service (Rega)	CHF 0.20	per call
1600 Regional information	CHF 0.90	per call + minute
Further SMS services	CHF 0.90	per text

Special Numbers (Flat Mobile or Activated Voice Option Is Required)

0800 Free numbers	CHF 0
084x, 0878 Service numbers	as per provider
090x, 090x Premium numbers	as per provider
18xx Information services	as per provider

Short numbers (included in the data plan, possible without voice option)

112 General European emergency number	CHF 0
117 Police	CHF 0
118 Fire department	CHF 0
144 Ambulance	CHF 0
147 Helpline for children and young people	CHF 0

Fees

Services

SIM activation fee	CHF 0	
eSIM activation fee (data plan required)	CHF 0	per download
eSIM porting to another device	CHF 0	per download
eSIM re-download to existing device	CHF 3	per download
SIM card replacement	CHF 0	
SIM shipping in CH	CHF 0	
Support calls	CHF 0	per minute
Late payment fees	CHF 30	per escalation level

Nummerportierung

Inbound number porting	CHF 0	per number
Outbound number porting	CHF 0	per number